

Your care in the best place

At home, in your community and in our hospitals

The future of locally based health and care services currently provided at Orsett Hospital

Supplementary information for discussion and feedback during public consultation from 30 November 2017 to 9 March 2018

Closing date for feedback – Friday, 9 March 2018

Published by Basildon and Brentwood and Thurrock clinical commissioning groups (CCGs) as part of the Mid and South Essex Sustainability and Transformation Partnership (STP)

For further information on the Mid and South Essex STP and the full range of proposals for consultation, please visit www.nhsmidandsouthessex.co.uk

Purpose of this document

This document provides further background to proposals for the future of locally based health and care services currently provided at Orsett Hospital for people who live in the areas of Thurrock, Basildon and Brentwood.

Proposals to transfer services from Orsett Hospital to a number of new centres closer to where people live in Thurrock (for Thurrock residents) and to Basildon, Brentwood and Billericay (for residents of those areas) are included in a consultation document available from www.nhsmidandsouthessex.co.uk

Or you can request a copy of the consultation document and a feedback questionnaire from our consultation team at the following address:

Address: STP Consultation Team, Wren House, Colchester Road, Chelmsford, Essex CM2 5PF

Phone: 01245 398118

Email: meccg.stpconsultation@nhs.net

What is being proposed?

Some hospital services should be provided closer to you, at home or in a local health centre

Local NHS organisations are looking to provide more services closer to home, in modern and purpose built community based facilities. This includes those services currently provided at Orsett Hospital.

- We would like to know your views on proposals to transfer services from Orsett Hospital to a number of new centres closer to where people live in Thurrock (for Thurrock residents) and to Basildon, Brentwood and Billericay (for residents of those areas).
- Only when new services are up and running, would it would be possible to close Orsett Hospital which, although valued by many local people, is difficult to access by public transport and is an ageing site.

This document describes what is already in place and offers an opportunity for local people to say what is most important to them and where they would like to access health and care services.

[Our intention is not to move services from Orsett Hospital until they can be moved to new or alternative facilities in the Thurrock, Basildon and Brentwood areas.](#)

[No clinical services will be stopped as a result of these proposals.](#)

How these proposals fit with the wider plan for health and care in mid and south Essex

The NHS has published a document called the NHS Five Year Forward View which sets out a new vision for providing more of the day to day care and support you need from the NHS closer to where you live.

We want to improve access to health and care by offering services in the local community and within easy reach

To meet the changing needs of the local population, every NHS area has developed a plan describing how the organisations responsible for buying and providing services will work more closely together to promote self-care, prevention of ill-health and local services.

In mid and south Essex, the Mid and South Essex Sustainability and Transformation Partnership (STP) brings together all the different NHS organisations and councils that help to look after your health and wellbeing.

The partnership is working on a single plan to improve health and care for the rising number of people who need health and care services. Within this single plan, the clinical commissioning groups (CCGs) and councils for Thurrock, Basildon and Brentwood are developing services in their local areas.

For more details on the overall plan and the Mid and South Essex STP visit: www.nhsmidandsouthessex.co.uk

What do we already have in Thurrock?

We have listened to local views and made a commitment to improve access to locally based, high quality health and care services.

You've already said you want services closer to home

In 2016 and 2017, Thurrock CCG and Thurrock Council consulted with residents on changes to the way health and social care services are provided locally, with a greater emphasis on delivering care closer to where people live.

Hundreds of Thurrock residents took part, with feedback indicating that the majority of those surveyed welcomed the development of community-based facilities for health and care services.

For more details about the '*For Thurrock, In Thurrock*' transformation programme visit: www.thurrockccg.nhs.uk

Benefits of change

We have:

- Healthcare provision that is based on population needs in each locality
- Health, care and community support closer to home

We are developing:

- Better provision for GP access, diagnostics and outpatient appointments
- Buildings that are fit for the future and able to cope with population growth.

Extended access to local services

An extended team of healthcare professionals are working, or soon will be working, GP practices. These include:

- Emergency care practitioners, who carry out home visits and triage (where your condition or health problem is assessed)
- Clinical pharmacists, able to support medicines reviews and management of medication
- Community blood tests at GP practices
- Physician's assistants
- Specialist therapists to help people with long-term conditions, who are feeling low or anxious due to their condition.
- Social prescribers (people who provide non-medical, social support to patients) and much more.

All these teams are able to help you manage your health better and prevent the need to go into hospital for routine treatments and health worries.

As part of our local development, we already have plans for new buildings in Thurrock, Basildon and surrounding areas. Our proposals are not intended to cut health and care services in the future.

New Integrated Medical Centres in Thurrock

Thurrock CCG, Thurrock Council and community healthcare providers in Thurrock are now well underway with plans for four new *Integrated Medical Centres* (IMCs). *See map below showing where these will be located.*

Some tests, including blood tests are already based in GP practices.

Location of future services



- Two completely new buildings in Tilbury and Purfleet are in the planning and design stages with projected completion by 2020.
- Thurrock Community Hospital in Grays already offers a central location for day care and in-patient dementia friendly facilities. This offers an opportunity to develop our third Integrated Medical Centre, with the added benefits of being on an existing hospital site.
- A fourth building will be built in Corringham by North East London NHS Foundation Trust (NELFT) offering community based facilities, like speech and language therapy or community diabetes service.

Our investment in new buildings will help to improve facilities and create a service that is fit for the future and focused on health, wellbeing and community support.

(See table 1 below for proposals of what services could transfer from Orsett Hospital to in each new centre).

What our proposals mean for people in the Basildon and Brentwood CCG area?

Thurrock CCG and Basildon and Brentwood CCG have worked with Basildon and Thurrock University Hospitals to assess who currently uses Orsett Hospital, and what for.

According to latest figures (Sept 2017) around 31% of all patients using Orsett Hospital are from the Basildon, Billericay, Brentwood and Wickford areas.

There is potential to offer services at:

- Brentwood Community Hospital
- In a new building in Basildon town centre
- In other new facilities within Basildon and Brentwood.

What about Orsett Hospital?

Orsett Hospital is an ageing building and it is estimated likely to cost in the region of £10m to bring the facilities up to date. We need to make the best use of all available resources to improve access to services for existing and future patients. Getting to Orsett Hospital is difficult, particularly by public transport. Most people need to drive there or go by patient transport.

Orsett Hospital is owned by Basildon and Thurrock University Hospitals NHS Foundation Trust.

Services currently based at Orsett are provided by:

- Basildon and Thurrock University Hospitals NHS Foundation Trust
- North East London NHS Foundation Trust (NELFT)
- Southend University Hospital NHS Foundation Trust.

The commitment to build new state of the art facilities would enable these services to vacate an older building that is no longer fit for purpose.

Closing an older building, which is located in an area not easily accessible by public transport, allows the NHS to free up funds for newer, purpose built facilities. These would be in better locations designed to meet the needs of the local population now and for population growth in the future.

New buildings that are easier to get to and are more suitable for modern health care can deliver better facilities and better quality of care.

A commitment has already been made as part of local plans to build new facilities in Thurrock and Basildon and Brentwood areas. Three of the centres are already being funded.

Table 1 below shows who currently provides which services at Orsett Hospital

Basildon and Thurrock University Hospitals	North East London NHS Foundation Trust	Southend University Hospital
Audiology / ear, nose and throat (ENT)	Community diabetes service	Ophthalmology
General outpatient clinics	Minor Injuries Unit	
Haematology	Sexual health (GUM) clinic (commissioned by Councils)	
Orthopaedic clinics	Speech and language therapy	
Phlebotomy (blood tests)		
Pain services		
Musculoskeletal service (MSK)		
Renal dialysis		
Rheumatology		
Surgical day unit		
Speech and language therapy		
X-ray		

Who attends Orsett Hospital and why?

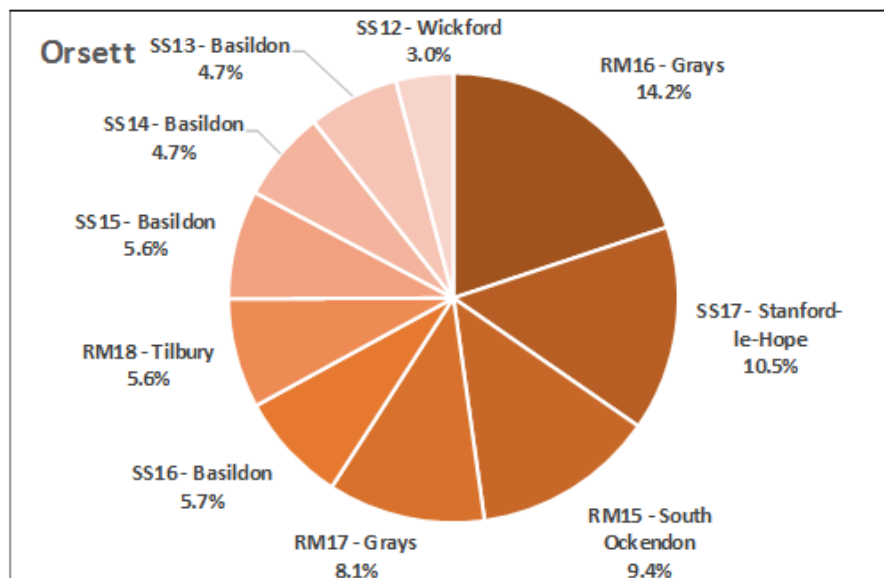
According to latest available data, a total of 20,913 patients visited Orsett Hospital either for planned care or minor injuries in one year.

Analysis of the number of people attending Orsett Hospital for outpatient appointments showed a total of 940 patients. This includes the same person returning for follow up appointments. Of these, just 138 people received treatment.

Where do people who currently attend Orsett Hospital come from?

The pie chart below shows the breakdown by the top 10 postcodes, accounting for the majority of people attending the hospital:

Figure 1 Essentia research report



Attendance at the Minor Injuries Unit

In one year 19,973 patients attended Orsett Minor Injuries Unit. The most frequent reason for attendance was for limb injuries (sprains or minor breaks to legs and arms) and then wound care. Some of these treatments can now be delivered in centres closer to where people live.

Potential locations in the future

We would like to know your views on the following potential locations for services in the future, and any alternative locations that you would like to suggest.

We have categorised three distinct service areas, all with their own needs in terms of space and equipment. The overview below splits these up and shows which are most easily incorporated into community settings.

IMC means Integrated Medical Centre.

Table 2:

Proposed future service	Purfleet IMC	Thurrock Community Hosp. Grays	Corringham IMC	Tilbury IMC	Brentwood Community Hospital	Basildon Town Centre	St Andrew's Billericay
Diagnostics e.g. Blood testing (Phlebotomy)	•	•	•	•	•	•	•
General outpatient services e.g. for skin problems; ear, nose & throat; breathing problems; children's services; orthopaedics (bones, muscles and tendons)	•	•	•	•	•	•	•
Treatment facilities e.g. minor procedure rooms	•	•			•	•	

Why this proposed arrangement of services?

An assessment has been completed to see what services are needed and in which area.

Thurrock and Basildon and Brentwood CCGs have been working closely with the providers of the services currently offered at Orsett Hospital. Part of our work has been to explore whether we can expand our coverage of certain services by delivering them in more than one location.

There is a commitment by all that no clinical services would be relocated until all arrangements have been agreed.

This principle has been agreed as part of a Memorandum of Understanding signed by all the health partners currently providing services from Orsett Hospital and Thurrock Council.

For example, in Thurrock some of the services would be spread across each of the Integrated Medical Centres.

Not all services are needed in every Integrated Medical Centre and all planning is done based on assessments of health needs in each locality.

Specific services

Detailed plans for specific services are yet to be finalised, but we are keen to gather your views on the services that are currently at Orsett Hospital. Particular patient groups we would like to hear from include:

Renal Services (for people with kidney problems)

Renal dialysis is provided both at Basildon and Orsett Hospitals. We want to hear from renal patients on what is important to them about where the service is delivered.

Musculoskeletal (MSK) Service Hub (for people with issues relating to bones, joints, muscles, ligaments and other soft tissues).

This service includes trauma and orthopaedics, pain management, rheumatology and physiotherapy. Access to this service could be offered by community providers or in Thurrock via Integrated Medical Centres.

Ophthalmology (eye care)

Southend University Hospital (SUH), which runs the ophthalmology service from Orsett Hospital, wants to keep the service in Thurrock. We would like to hear from patients on what is important to them about where this could be provided.

Minor Injuries Unit

Minor Injuries Units deal with non-complicated fractures, cuts, sprains, minor burns, bangs to the head etc.

There are now opportunities to see a GP or nurse out of hours, and better community facilities. Many of the people who access the Minor Injuries Unit are coming for wound care, which can be managed in other local settings.

We are still discussing how and where Minor Injuries Units or an Urgent Care Centre could be delivered. We want to know what you would find most useful for minor injuries or local urgent care facilities.

How to have your say

The proposed transfer of services from Orsett Hospital is part of a wider plan for health and care services across mid and south Essex.

To see more information on the full range of proposals, please visit the consultation website at www.nhsmidandsouthessex.co.uk

The website contains full details on how to have your say and dates of discussion events that are taking place in January to March 2018.

To send your views online, please go to our feedback survey at the link below: <https://www.surveymoz.com/s/90059489/NHS-Mid-and-South-Essex-STP>

If you do not have access to the Internet, please contact the consultation team at the address below for details of the discussion events and a copy of the feedback questionnaire.

To contact the consultation team:

Mid and South Essex
Sustainability and Transformation Partnership (STP)

Phone: 01245 398118

Email: meccg.stpconsultation@nhs.net

Address: STP Consultation Team, Wren House, Colchester Road, Chelmsford, Essex CM2 5PF